

The multi agency support team are drawn from organisations who are contributing to Early Intervention and Prevention across Central Bedfordshire. They will meet every 6 weeks and will replace the residual functions of the MAAG panels.

MAST is an escalation route for cases where practitioners are struggling to secure positive outcomes.

The MAST panel will have two main functions to fulfill:

1. To act as a specialist source of knowledge for practitioners working with difficult cases, where other avenues such as TAC have not delivered solutions

- To provide practitioners access to specialist knowledge
- To provide practitioners the opportunity to present their cases for solutions/troubleshooting
- The management of cases to be presented will be via the CAF & Lead Professional Support Team
- Criteria will be based on progress of TAC/Interventions

2. To allocate resources to carry out more detailed assessments in partnership with more experienced practitioners and to provide a forum for escalation into Intake & Assessment or FIP

- To provide access to experienced assessors
- To provide practitioners with advice and guidance as to whether cases should be escalated to Social Care or FIP

Escalation Process:

Before escalation to the MAST panel a member of the CAF & Lead Professional Support Team will meet with the Lead Professional or attend the next TAC review. At the meeting they will support the Lead Professional to either:

- Re-write the CAF delivery plan
- Or
- Start the escalation process to the MAST panel

Once a case is escalated to the MAST panel the CAF and Lead Professional Support Team will add it to the next meetings agenda. It will also be a requirement that the Lead Professional attends the meeting to present the case.

Virtual Support:

Should cases need to be escalated or presented to the MAST before the scheduled meeting date the members of the panel will form a virtual community of advice and guidance.

This will be in the form of a weekly e-mail containing cases which cannot be presented in person at the meeting due to their urgency or the absence of the Lead Professional.

- The CAF & Lead Professional Support Team will support the Lead Professionals in writing a short anonymised case study listing needs, intervention offered/happened, progress and issues to address
- Case studies will be sent to the 'MAST' via e-mail every Wednesday morning
- Professionals who feel they have a contribution will reply to the CAF & Lead Professional Support Team who will collate the responses and forward to the Lead Professional

Any questions in relation to the MAST panel need to be directed to the CAF & Lead Professional Development Manager on 0300 300 4767 or via E-Mail:

michael.howe@centralbedfordshire.gov.uk

2011 meeting dates, venue & times:

Date	Room	Time	Venue
2 nd February 2011	PH 14	2pm – 4pm	Priory House Monks Walk Chicksands Shefford SG15 5TQ
30 th March 2011	PH 14		
18 th May 2011	PH 15		
13 th July 2011	PH 15		
12 th October 2011	PH 15		
7 th December 2011	PH 15		

MAST membership:

Agency	Representative	Job Role	Core / Floating Membership
CAF & Lead Professional Support Team	Michael Howe	CAF & Lead Professional Development Manager	Core
Parenting Support	Fiona Side	Parenting Development and Commissioning Manager	Core
FIP	Neil Candlish	Team Manager	Core
Children's Social Care	Terri Savoy	Senior Practitioner	Core
Education Welfare	Andrew Copperwheat	Deputy Principle EWO	Core
Behaviour Support	Cindy Spencer	Team Leader	Core
Integrated Youth Support	Bert Guy	IYSS Operations Manager	Core
CAMH	TBC	Primary Mental Health Worker	Core
Educational Psychology	TBC	Senior Practitioner	Core
Health (0 – 19 Team) School Nurse / Health Visitor	TBC	Team Leader	Core
Child Development Centre	TBC	Senior Practitioner	Core
Manor Farm	Vanda Dray	Manager	Core
Action for Children	Meg Hawkins	Manager	Core
Children with disabilities Social Work Team	TBC	Deputy / Team Manager	Floating
Housing	TBC	Senior Practitioner	Floating
Children's Centre's	Lesley Talbot	Development Manager	Floating
Anti-Social Behaviour Team	Alan May	Senior Practitioner	Floating
Youth Offending Team	TBC	Senior Practitioner / Manager	Floating



MULTI AGENCY SUPPORT TEAM

MAST Process:

